

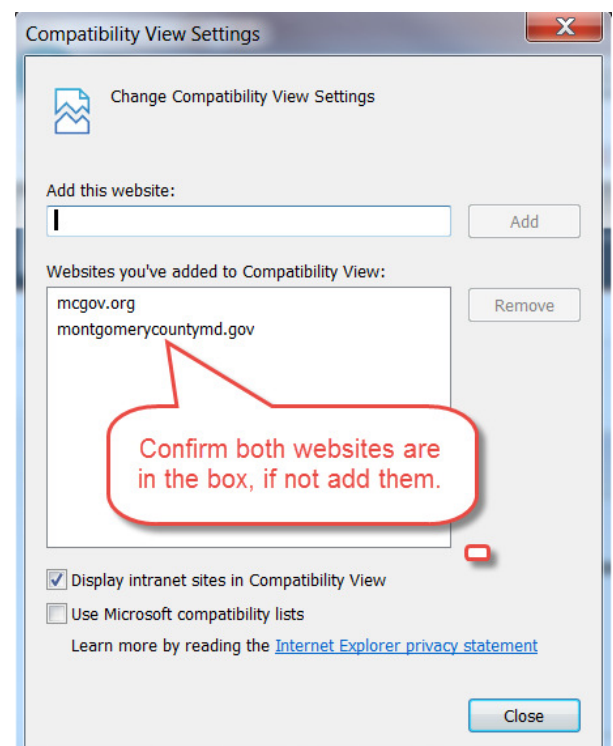
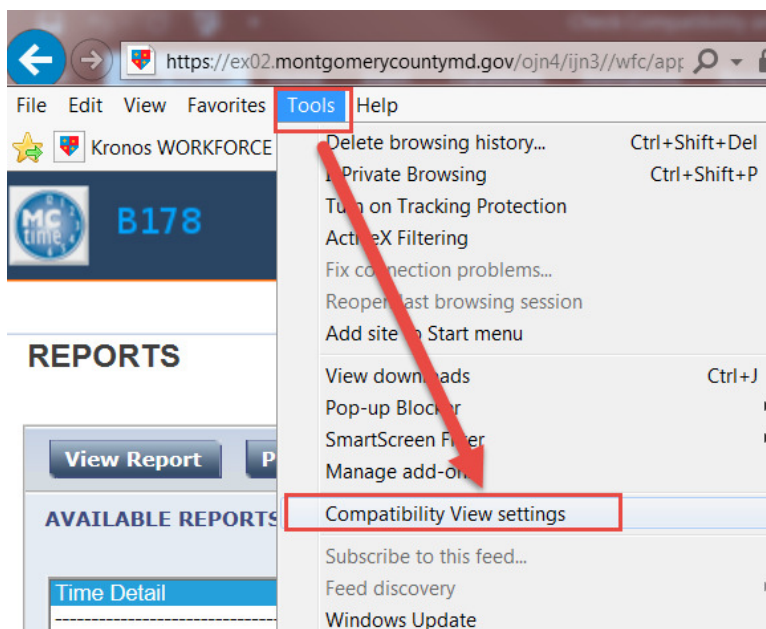


Technical Issue

Checking Compatibility

If you find that you are not able to utilize the drop down features of MCtime, it is most likely a compatibility and trusted sites issue. From Internet Explorer, Tools tab, these are the steps to troubleshoot the problem. If after following these steps, you still are unable to navigate MCtime, please contact the Help Desk at 240-777-2828.

Step 1 – Verify the Compatibility View Settings

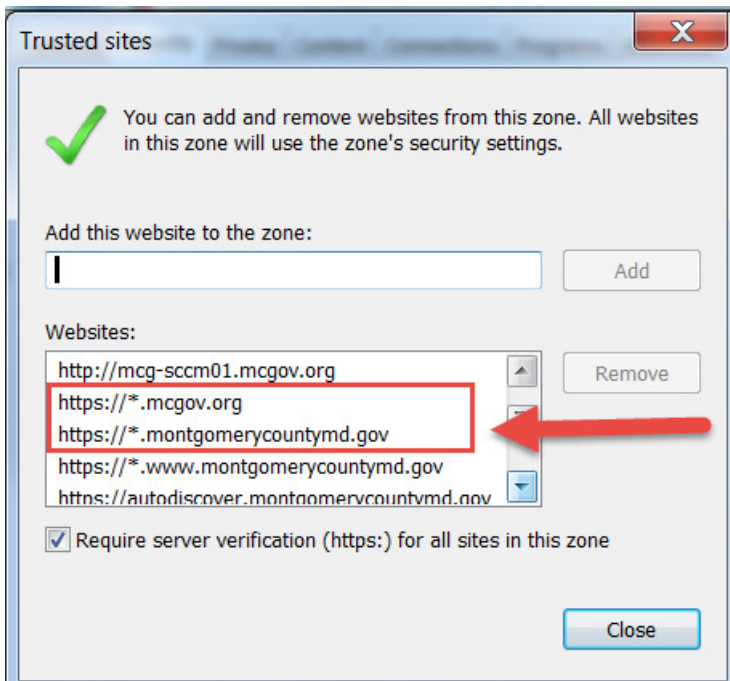
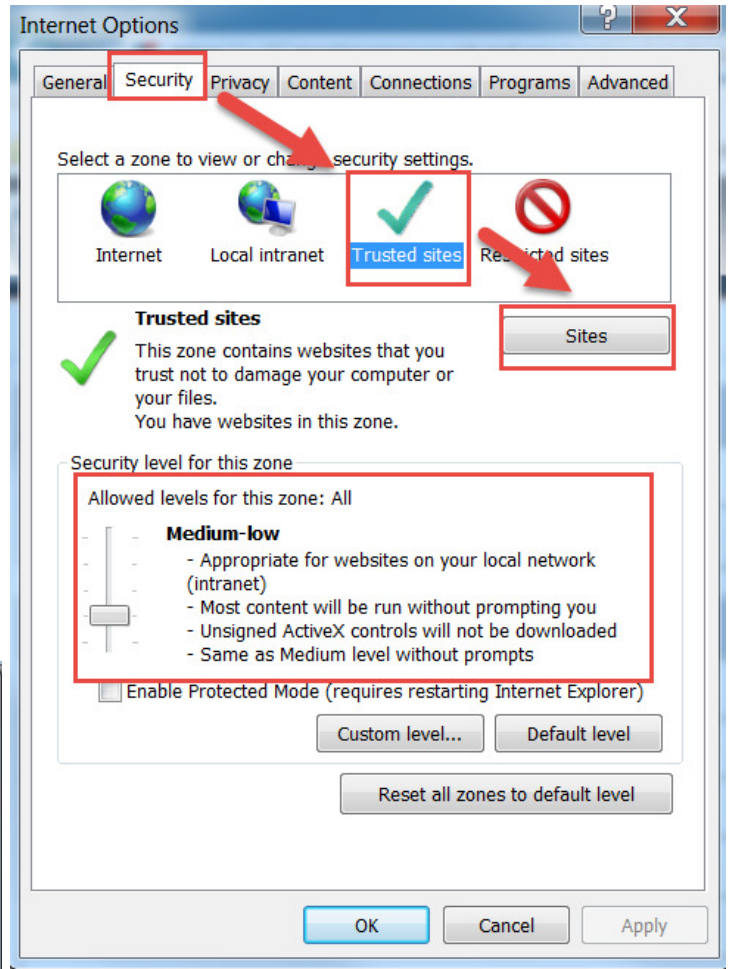
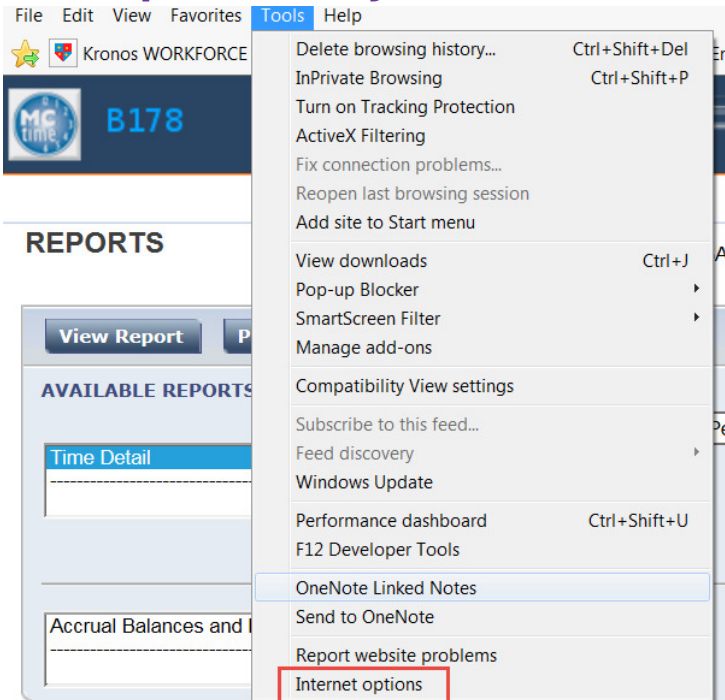




Technical Issue

Verify Trusted Sites

Step 2 – Verify Trusted Sites



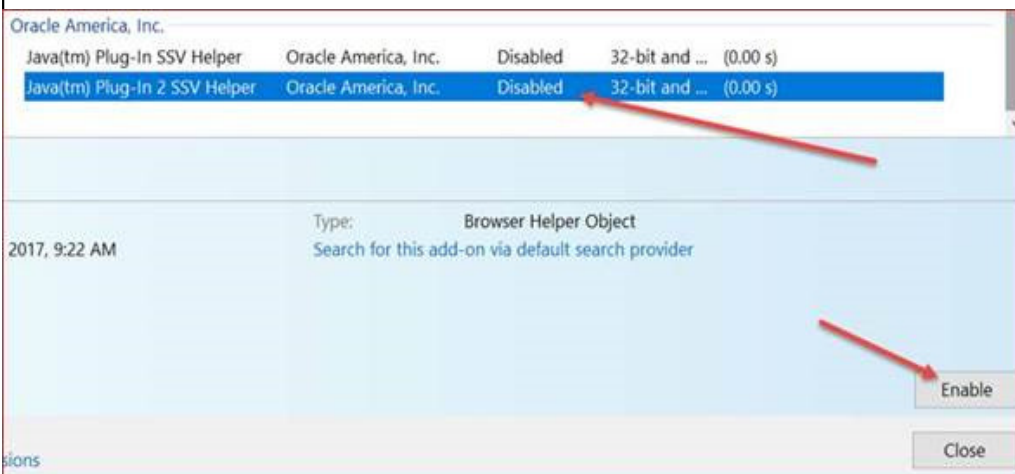
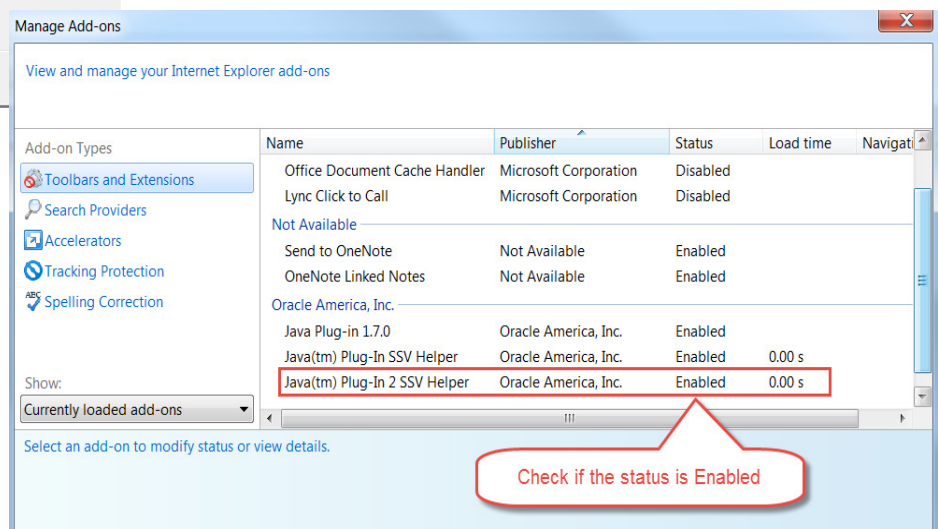
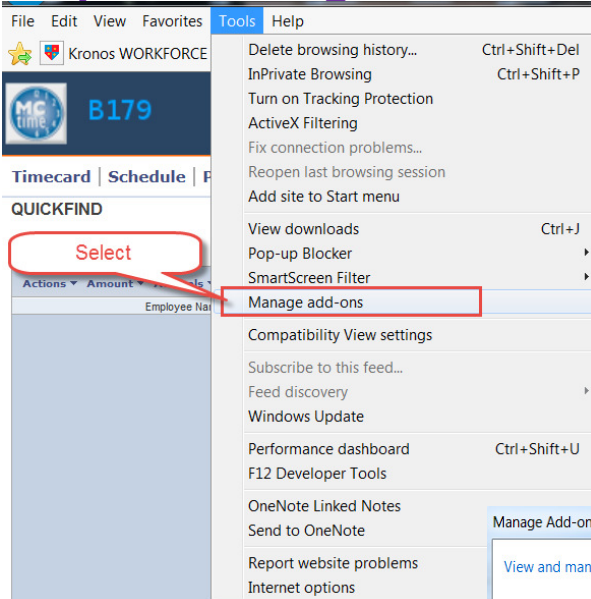
Confirm both websites URLs are in the Trusted Sites, if not add.





Technical Issue Manage Add-Ons

Step 3 – Manage Add-Ons



If Disabled, select
Enable button; then
Close.

You may need to
close and reopen a
new browser.

